

**INTERNATIONAL JUSTICE FORUM:**  
**MANAGING QUALITY OF JUSTICE: GLOBAL TRENDS AND**  
**BEST PRACTICES**

September 18, 2019,  
Nur-Sultan (Astana), Kazakhstan

**DRAFT AGENDA**

<b>09.00 AM - 10.00 AM</b>  Congress Center, Lobby Address: 44 Sauran Street, Nur-Sultan City	<b>REGISTRATION AND WELCOME COFFEE</b>  Participants, their accompanying persons and mass media are kindly requested to wear their badges at all times during the Forum.
<b>10.00 AM - 10.45 AM</b>  <b>OPENING CEREMONY</b> Congress Center, Grand Hall  <b>MODERATOR:</b> <b>RAMIN</b> <b>GURBANOV</b> President of the European Commission for the Efficiency of Justice (CEPEJ)	Opening speech of the Moderator (1 min)  <b>KEY NOTE ADDRESSED BY:</b>  <b>KASSYM-JOMART TOKAYEV</b> President of the Republic of Kazakhstan  <b>ZHAKIP ASSANOV (5 min)</b> Chairman of the Supreme Court of the Republic of Kazakhstan  <b>LORD WOOLF (5 min)</b> Chief Justice of the AIFC court  <b>TONY PAGONE (10 min)</b> President of the IAJ  <b>MARK BEER (10 min)</b> President of the IACA
<b>10.45 AM – 11.00 AM</b>	Official photo shoot.
<b>10.45 AM – 11.00 AM</b>	Moderator and speakers of the Panel Discussion will take their places

<p><b>11.00 AM - 12.30 PM</b></p> <p><b>PANEL DISCUSSION:</b></p> <p><b>MODERATOR:</b>  <b>SANDIE OKORO</b>          Senior Vice-President and          World Bank Group General          Counsel (TBC)</p> <p>Congress Center, Grand          Hall</p>	<p><b><i>MANAGING QUALITY OF JUSTICE: GLOBAL TRENDS AND BEST PRACTICES</i></b></p> <ul style="list-style-type: none"> <li>▪ New public management paradigm in the judiciary</li> <li>• Modern demands on the quality of justice: justice, efficiency, effectiveness</li> <li>• Quality management system in the judiciary: opportunities and best practices</li> <li>• Cooperation of judges and court administrators to enhance public trust in the judiciary</li> <li>• Ensuring consistent judicial practice</li> </ul> <p><i>Invited panel speakers:</i></p> <ol style="list-style-type: none"> <li>1. <b>DURO SESSA</b> (IAJ, Council of Europe, Croatia)  <b>President of the CCJE, Chairman of the Supreme Court of Croatia</b></li> <li>2. <b>STEVEN CHONG</b> (Singapore)  <b>Judge of Appeal of the Supreme Court</b></li> <li>3. <b>SUSAN ACLAND-HOOD</b> (UK)  <b>CEO of HM Courts and Tribunals Service</b></li> <li>4. <b>ALLYSON KAY DUNCAN</b> (IAJ, USA)  <b>Senior Judge of the United States Court of Appeals for the Fourth Circuit</b></li> <li>5. <b>GIACOMO OBERTO</b> (IAJ, Council of Europe, Italy)  <b>Secretary-General of the international Association of Judges</b></li> </ol>
<p><b>12.30 PM - 2.30 PM</b></p>	<p><b>LUNCH BREAK</b></p>

**2.30 PM - 3.30 PM**

**SESSION 1:**

**MODERATOR :**

**ZHAKIP ASSANOV**

Chairman of the Supreme  
Court of the Republic of  
Kazakhstan

Congress Center,  
Grand Hall

***STRATEGY AND INNOVATION IN REFORMING  
JUDICIAL SYSTEMS : EXCHANGE OF VIEWS FROM  
REGIONAL PERSPECTIVE***

- New approaches to reforming judicial system: theories, methods and instrumentation
- Balancing between independence and accountability in response to public demand in fair and unbiased courts
- Public trust in courts and court user satisfaction rate as new indicators of quality of justice
- Quick wins and long-term changes in judicial system: best practices and lessons learnt

**1. MZIA TODUA (Georgia)**

**Chairman of the Supreme Court**

**2. KOZIMDJAN KAMILOV (Uzbekistan)**

**Chairman of the Supreme Court**

**3. GULBARA KALIEVA (Kyrgyzstan)**

**Chairman of the Supreme Court**

**4. SHERMUHAMMAD SHOHIYON (Tajikistan)**

**Chairman of the Supreme Court**

**5. TATIANA VIERU (Moldova)**

**Vice-President of Supreme Court of Justice**

	<p><b>6. VALERIY KALENKOVICH (Belarus)</b></p> <p><b>First deputy Chairman of the Supreme Court</b></p> <p><b>7. VICTOR MOMOTOV (Russian Federation)</b></p> <p><b>Member of the Presidium of the Supreme Court</b></p> <p><b>Secretary of the Plenum of the Supreme Court of the Russian Federation</b></p>
<p><b>2.30 PM - 3.30 PM</b></p> <p><b>SESSION 2:</b></p> <p><b>MODERATOR:</b>  <b>Dr LUIS MARIA PALMA</b>  Director of the International Institute for Justice Excellence and Director of the Center of Judicial Studies of the University of Buenos Aires School of Law, Argentina</p> <p>Congress Center, 1st floor, Conference Hall 2</p>	<p><b><i>NEW SYSTEM OF COURT MANAGEMENT AND ADMINISTRATION</i></b></p> <ul style="list-style-type: none"> <li>• Leadership and human resources development</li> <li>• Innovations in court performance measurement</li> <li>• Knowledge management in the courts</li> <li>• Applicability of quality standards in judicial organizations</li> <li>• Court architecture and access to justice</li> <li>• Optimization of court maps and access to justice</li> </ul> <p><i>Invited panel speakers:</i></p> <p><b>1. ANABELA PEDROSO (Portugal)</b>  <b>State Secretary For Justice, Ministry of Justice of Portugal</b></p> <p><b>2. Dr PHILIP LANGBROEK (the Netherlands)</b>  <b>professor of Justice Administration and Judicial organisation at the Utrecht School of Law, Utrecht University</b></p> <p><b>3. WALEED H. MALIK (World Bank)</b>  <b>Senior Public Sector Management Specialist, Governance Global Practice</b></p>

	<p><b>4. JESPER WITTRUP (Denmark)</b> Owner and Senior Associate, Metiri Consult</p> <p><b>5. Dr MAURITS BARENDRECHT</b> Research Director, Hague Institute for Innovation of Law, professor</p>
<b>3.30 PM - 3.50 PM</b>	<b>COFFEE BREAK</b>
<p><b>3.50 PM - 4.50 PM</b></p> <p><b>SESSION 3:</b></p> <p><b>MODERATOR:</b> <b>CHRISTOPHER CAMPBELL-HOLT</b> Registrar and Chief Executive of the “Astana” International Financial Centre Court and International Arbitration Centre</p> <p>Congress Center, 1<sup>st</sup> floor, Conference Hall</p>	<p><b><i>INNOVATIVE DISPUTE RESOLUTION</i></b></p> <ul style="list-style-type: none"> <li>• Challenges of establishing international arbitration courts in emerging markets</li> <li>• Building demand for international arbitration courts among investors</li> <li>• Meeting the challenges of increased volume and size of disputes by international arbitration courts</li> <li>• Quality and efficiency standards in arbitration courts</li> </ul> <p><i>Invited panel speakers: (TBD)</i></p> <p><b>1. LORD FOLKS QC</b> Justice, AIFC Court</p> <p><b>2. ANDREW SPINK QC</b> Justice, AIFC Court</p> <p><b>3. CHRISTOPHER CAMPBELL-HOLT</b></p> <p><b>Registrar and Chief Executive of the “Astana” International Financial Centre Court and International Arbitration Centre</b></p>
<p><b>3.50 PM - 4.50 PM</b></p> <p><b>SESSION 4:</b></p> <p><b>MODERATOR:</b> <b>MARK BEER</b> President of the IACA</p>	<p><b><i>IT-TECHNOLOGIES AND THE ADMINISTRATION OF JUSTICE</i></b></p> <ul style="list-style-type: none"> <li>• IT technologies in the court administration</li> </ul>

<p>Congress Center, Grand Hall</p>	<p>and administration of justice</p> <ul style="list-style-type: none"> <li>• Pros and cons of technological impact on access to justice, independence and accountability of judges</li> <li>• Future of AI in the courts</li> <li>• Technology as the enabler for transformation of quality of justice</li> <li>• Meeting current public demands for Smart Courts</li> </ul> <p><i>Invited panel speakers: (TBC)</i></p> <ol style="list-style-type: none"> <li><b>1. COLIN RULE</b> (USA, Tyler Technologies) <b>Vice President of Online Dispute Resolution, Tyler Technologies</b></li> <li><b>2. ABDULLA AL MAJID</b> (UAE) <b>Chief Innovation Officer to the UAE Ministry of Justice</b></li> <li><b>3. FRANCESCO CONTINI</b> (Italy) <b>Senior researcher, Research Institute on Judicial System</b></li> <li><b>4. AZAR ALIYEV</b> (Germany) <b>Associate professor, Martin-Luther-Universität Halle-Wittenberg</b></li> <li><b>5. MIMI ZOU</b>  <b>Fangda Career Development Fellow in Chinese Commercial Law, co-founder of Deep Tech Dispute Resolution Lab</b></li> </ol>
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<p><b>5.00 PM - 17.30 PM</b></p> <p><b>CLOSING CEREMONY</b></p> <p><b>MODERATOR:</b> <b>ZHAKIP ASSANOV</b></p>	<p><b>SPEAKERS:</b></p> <p><b>GIACOMO OBERTO</b> <b>Secretary-General of the international Association of</b></p>
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<p>CHAIRMAN OF THE SUPREME COURT OF THE REPUBLIC OF KAZAKHSTAN</p> <p>Congress Center, Grand Hall</p>	<p><b>Judges</b></p> <p><b>MARK BEER</b> <b>President of the IACA</b></p> <p><b>ZHAKIP ASSANOV</b> <b>Chairman of the Supreme Court of the Republic of Kazakhstan</b></p>
<p><b>18.30 PM – 20.30 PM</b></p> <p>Address: 10 Mangilik El ave, Nur-Sultan city</p>	<p><b>GALA DINNER</b></p> <p>IAJ, IACA delegates and guests with special invites will be welcome to join gala dinner. Transfers to the venue will be provided.</p> <p><i>Participants and their accompanying persons are kindly requested to wear their badges at the QazaqConcert.</i></p>