

**INTERNATIONAL JUSTICE FORUM:
MANAGING QUALITY OF JUSTICE:
GLOBAL TRENDS AND BEST PRACTICES**

September 18, 2019
Nur-Sultan, Kazakhstan

DRAFT AGENDA

09.00 AM - 10.00 AM Congress Center, Lobby Address: 44 Sauran Street, Nur-Sultan City	REGISTRATION AND WELCOME COFFEE Participants, their accompanying persons and mass media are kindly requested to wear their badges at all times during the Forum.
10.00 AM - 10.45 AM OPENING CEREMONY Congress Center, Grand Hall MODERATOR: RAMIN GURBANOV President of the European Commission for the Efficiency of Justice (CEPEJ)	Opening speech of the Moderator (1 min) KEY NOTE ADDRESSED BY: KASSYM-JOMART TOKAYEV President of the Republic of Kazakhstan ZHAKIP ASSANOV (5 min) Chairman of the Supreme Court of the Republic of Kazakhstan LORD WOOLF (5 min) Chief Justice of the AIFC court TONY PAGONE (10 min) President of the IAJ MARK BEER (10 min) President of the IACA
10.45 AM – 11.00 AM	Official photo shoot.
10.45 AM – 11.00 AM	Moderator and speakers of the Panel Discussion will take their places

11.00 AM - 12.30 PM

PANEL DISCUSSION:

MODERATOR:

**SANDIE
OKORO**

Senior Vice-
President and
World Bank
Group General
Counsel (TBC)

Congress Center,
Grand Hall

***MANAGING QUALITY OF JUSTICE: GLOBAL
TRENDS AND BEST PRACTICES***

- New public management paradigm in the judiciary
- Modern demands on the quality of justice: justice, efficiency, effectiveness
- Quality management system in the judiciary: opportunities and best practices
- Cooperation of judges and court administrators to enhance public trust in the judiciary
- Ensuring consistent judicial practice

Invited panel speakers:

- 1. DURO SESSA (IAJ, Council of Europe, Croatia)
President of the CCJE, Chairman of the Supreme Court**
- 2. STEVEN CHONG (Singapore)
Judge of Appeal of the Supreme Court**
- 3. SUSAN ACLAND-HOOD (UK)
CEO of HM Courts and Tribunals Service**
- 4. ALLYSON KAY DUNCAN (IAJ, USA)
Senior Judge of the United States Court of Appeals for the Fourth Circuit**
- 5. GIACOMO OBERTO (IAJ, Council of Europe, Italy)
Secretary-General of the international Association of Judges**

12.30 PM - 2.30 PM

LUNCH BREAK

2.30 PM - 3.30 PM

SESSION 1:

MODERATOR :

ZHAKYP ASSANOV
Chairman of the Supreme
Court of the Republic of
Kazakhstan

Congress Center,
Grand Hall

***STRATEGY AND INNOVATION IN REFORMING
JUDICIAL SYSTEMS : EXCHANGE OF VIEWS FROM
REGIONAL PERSPECTIVE***

- New approaches to reforming judicial system: theories, methods and instrumentation
- Balancing between independence and accountability in response to public demand for fair and unbiased courts
- Public trust in courts and court user satisfaction rate as new indicators of quality of justice
- Quick wins and long-term transformation of judicial system: best practices and lessons learnt

1. MZIA TODUA (Georgia)

Chairman of the Supreme Court

2. KOZIMDJAN KAMILOV (Uzbekistan)

Chairman of the Supreme Court

3. GULBARA KALIEVA (Kyrgyzstan)

Chairman of the Supreme Court

4. SHERMUHAMMAD SHOHIYON (Tajikistan)

Chairman of the Supreme Court

5. TATIANA VIERU (Moldova)

Vice-President of Supreme Court of Justice

	<p>6. VALERIY KALENKOVICH (Belarus) First deputy Chairman of the Supreme Court</p> <p>7. VICTOR MOMOTOV (Russian Federation) Member of the Presidium of the Supreme Court Secretary of the Plenum of the Supreme Court of the Russian Federation</p>
<p>2.30 PM - 3.30 PM</p> <p>SESSION 2:</p> <p>MODERATOR: Dr LUIS MARIA PALMA Director of the International Institute for Justice Excellence and Director of the Center of Judicial Studies of the University of Buenos Aires School of Law</p> <p>Congress Center, 1st floor, Conference Hall 2</p>	<p><i>NEW SYSTEM OF COURT MANAGEMENT AND ADMINISTRATION</i></p> <ul style="list-style-type: none"> • Leadership and human resources development • Innovations in court performance measurement • Knowledge management in the courts • Applicability of quality standards in judicial organizations • Court architecture and access to justice • Optimization of court maps and access to justice <p><i>Invited panel speakers:</i></p> <ol style="list-style-type: none"> 1. ANABELA PEDROSO (Portugal) State Secretary For Justice, Ministry of Justice 2. Dr PHILIP LANGBROEK (the Netherlands) professor of Justice Administration and Judicial organisation at the Utrecht School of Law, Utrecht University 3. WALEED H. MALIK (World Bank) Senior Public Sector Management Specialist, Governance Global Practice

	<p>4. JESPER WITTRUP (Denmark) Owner and Senior Associate, Metiri Consult</p> <p>5. Dr MAURITS BARENDRECHT Research Director, Hague Institute for Innovation of Law, professor</p>
<p>3.30 PM – 4.00 PM</p>	<p>COFFEE BREAK</p>
<p>4.00 PM - 5.00 PM</p> <p>SESSION 3:</p> <p>MODERATOR: CHRISTOPHER CAMPBELL-HOLT Registrar and Chief Executive of the “Astana” International Financial Centre Court and International Arbitration Centre</p> <p>Congress Center, 1st floor, Conference Hall</p>	<p><i>INNOVATIVE DISPUTE RESOLUTION</i></p> <ul style="list-style-type: none"> • Challenges of establishing international arbitration courts in emerging markets • Building demand for international arbitration courts among investors • Meeting the challenges of increased volume and size of disputes by international arbitration courts • Quality and efficiency standards in arbitration courts <p><i>Invited panel speakers: (TBD)</i></p> <ol style="list-style-type: none"> 1. LORD FOLKS QC Justice, AIFC Court 2. ANDREW SPINK QC Justice, AIFC Court 3. CHRISTOPHER CAMPBELL-HOLT Registrar and Chief Executive of AIFC Court and International Arbitration Centre
<p>4.00 PM - 5.00 PM</p> <p>SESSION 4:</p> <p>MODERATOR: MARK BEER President of the IACA</p> <p>Congress Center,</p>	<p><i>IT TECHNOLOGIES AND THE ADMINISTRATION OF JUSTICE</i></p> <ul style="list-style-type: none"> • IT technologies in the court administration and administration of justice • Pros and cons of technological impact on

Grand Hall	<p>access to justice, independence and accountability of judges</p> <ul style="list-style-type: none"> • Future of AI in the courts • Technology as the enabler for transformation of quality of justice • Meeting current public demands for Smart Courts <p><i>Invited panel speakers: (TBC)</i></p> <ol style="list-style-type: none"> 1. COLIN RULE (USA, Tyler Technologies) Vice President of Online Dispute Resolution, Tyler Technologies 2. ABDULLA AL MAJID (UAE) Chief Innovation Officer to the UAE Ministry of Justice 3. FRANCESCO CONTINI (Italy) Senior researcher, Research Institute on Judicial System 4. AZAR ALIYEV (Germany) Associate professor, Martin-Luther-Universität Halle-Wittenberg 5. MIMI ZOU Fangda Career Development Fellow in Chinese Commercial Law, co-founder of Deep Tech Dispute Resolution Lab
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<p>18.30 PM – 20.30 PM</p> <p>Address: 10 Mangilik El ave, Nur-Sultan city</p>	<p>GALA DINNER</p> <p>IAJ, IACA delegates and guests with special invites will be welcome to join gala dinner. Transfers to the venue will be provided.</p> <p><i>Participants and their accompanying persons are kindly</i></p>
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requested to wear their badges at the Qazaq Concert.